**BRIEF INTRODUCTION:**

Nowadays, People are very busy with their work and many issues. In our daily life, people face many problems which is sometimes unbearable to us. There are one of the most common problem in our country which is traffic jam. For this, people can’t move anywhere on time. Especially, those people who has vehicles, they wait so long time to take fuel from the petrol pump because of gathering. Even they can’t get better services for their vehicles on time. In this circumstances we look for some solutions of these problem so that we could make our life little bit easier.

After thinking about them, we have planned to make a project about online which is called **“Gas Fill and Service System”.** Basically we have planned to make this project for those people who can take services and get fuel on time. So that people can get services of their desire needs and hassle-free on their suitable time. Gas Fill and Service System is a platform where an user can reserve a time whenever they want to take services from the service center and take fuel through our website. Even they can hunt out a better service center and pump station from this along they can get this of their nearest location. Users will be able to purchase their necessary parts (vehicles) easily by this web. Also they can pay this via online payment system (Bkash, Nogod, Rocket or Master/Visa card). After completing their payment, they will get a confirmation message or Serial Number to take services or take Fuel. Our main goal is to satisfy the needs of customers who wants to save their time and get a better services. Our user also will get to know their product list, prices and more information. After that, we have another users who provides the service which is named by Service provider. This users can show their services and product information. And this user will try to give services for customers. In this project, we build the frontend part of a Gas Fill and Service System from scratch. At first, there will be a home page and from there we can visit other pages. Here it contains the oil or gas load page, service center page and parts buy & sell page. It also contains some other informational pages and an emergency page. So, everyone can use it with ease. Before using this web, Users have to register their account to get this services. And this will be a user-friendly website.

Finally, the main purpose of our project is to save the user’s valuable time and get the better services easily which will be satisfied them.

**STAKEHOLDERS:**

**External:**

\*Customer \*Service Provider \*Admin \*Salesman \*Servicer \*Receptionist

**Internal:**

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\*Project Manager \*Software Engineer \*Project Developer.

**Intended Audience:**

This system will eventually benefit to the users who are not willing to go through the hassle of buying good products and get better services from service center and also those who are facing difficulties to take fuel from the Filling Station. So this **“Gas Fill and Service System”** is a platform where people can easily get services from this. We have considered three audience in this software which is User, Service Provider and Admin. Firstly, User can take service from here. Then a Service Provider can provides the service and show their product information. And lastly, we are considering admin as our audience because admin have to control these Users and Service Provider information and have to manage the whole software.